

An Important Announcement for CenturyTel Customers

Recent changes in government regulations allow CenturyTel to use information about your current telecommunications services to keep you informed of the latest products and services that will best meet your future needs. This information is labeled as Customer Proprietary Network Information (CPNI) and includes things such as the types of services and features you use, the way we provide these services to you, as well as calling and billing records.

We would like to share your CPNI among the CenturyTel family of companies for the purpose of keeping you informed about innovative service offerings and exciting new packages including local service, long distance, high-speed data services and Internet access. This will allow you to stay abreast of the latest technology and enhance or change the way you communicate with your family, friends and business associates. You may also receive information on how to save money on these products and services.

By federal law, you have the right, and CenturyTel has a duty, to protect the confidentiality of information

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regarding your telecommunications services. Only those companies that now or in the future sell CenturyTel services, including our agents and authorized sales representatives, will use this information.

If you do not want CenturyTel to share your CPNI with our subsidiaries, all you have to do is call 1-877-225-0674 and follow the prompts. However, if you do not respond after 30 days from your receipt of this notice, your approval for CenturyTel to share your CPNI with our subsidiaries is assumed. Your selection will be noted on your account and will remain in effect until you withdraw it. If you have elected to not have CenturyTel share your CPNI with our subsidiaries (opt-out) in the past, no action is required on your part to maintain the opt-out election. However, consumers who wish to reverse their previous decision to opt-out, or consumers who have not previously opted out but wish to do so, must take action as described in this notice. Whatever you decide, CenturyTel will continue to provide you with the highest quality of service possible.

Thank you for choosing CenturyTel as your telecommunications provider.